**Ideation Phase**

**Empathize & Discover**

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| Date | 02 August 2025 |
| Team ID | LTVIP2025TMID34837 |
| Project Name | Sustainable Smart City Assistant using IBM Granite LLM |
| Maximum Marks | 4 Marks |

**Empathy Map Canvas:**

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user’s behaviours and attitudes.

It is a useful tool to helps teams better understand their users.

Creating an effective solution requires understanding the true problem helps participants consider things from the user’s perspective along with his or her goals and challenges.

